STRATEGIC MANAGEMENT I (21142)

3rd Year, 2nd Trimester

Schedule:

Theory class: Thursday 10:30 – 12:00 and Friday 10:30 – 12:00

Seminars:

Group 1 Monday 14:00 – 15:30 Group 2 Wednesday 10:30 – 12:00 Group 3 Monday 12:30 – 14:00

Language: English Professor: Oriol Palom Email: <u>oriol.palom@upf.edu</u>

COURSE OUTLINE:

Strategy involves the coordination and integration of the efforts within the different functional areas of an organization for dealing with an uncertain future. This comprises formulating a business strategy for each individual unit of the firm, formulating a corporate strategy, and implementing these strategies. Strategy formulation involves understanding the business the firm is in, determining how to position the strategic unit within this business environment, and developing the capabilities to compete, but also to cooperate, in this environment. Strategy at the same time coordinates and integrates the individual functional strategies such as manufacturing, marketing, innovation, sales, and finance.

COURSE OBJECTIVES

- 1. Understand the nature of strategic competitiveness and develop the ability to analyze the environment facing a firm, assess the attractiveness of the industry and isolate potential sources of competitive advantage and disadvantage.
- 2. Develop business level strategies by defining the type of advantage sought, scope of operations and activities required to deliver the chosen strategy. Assess the likely sustainability of firm strategies and competitive positions.
- 3. Discriminate among the types of data to evaluate alternative scenarios. Make quantitative assessments of strategic alternatives and develop logical, coherent and persuasive analyses for a desired course of action.
- 4. Consider the actions of competitors and other stakeholders and how that impacts your ability to reach your strategic goals. Develop courses of actions that incorporate the actions of multiple players in the marketplace.
- 5. Integrate knowledge and apply analytical techniques from various disciplines, including finance, accounting, marketing, operations, organization theory and organizational behaviour, and economics. The goal is to identify and analyse strategic issues and develop solutions in the form of actionable plans with the purpose of developing and sustaining competitive advantage.
- 6. Consider how to effectively implement plans within the constraints imposed by the complex behaviour of individuals within organizations. Each student should be able to effectively communicate his or her conclusions in both oral and written form.

SKILLS EMPHASIZED

Thinking strategically is a difficult skill to master. The objective of this course is to push the students to think strategically in different situations. The course introduces the students to a coherent framework of value creation and value capture and develops related concepts that are used to analyse the competitive environment of a firm and its internal strengths and weaknesses.

The generic skills emphasized in this course following the planned scheme for IBE studies are:

		11
G1.	Understand and interpret relevant and reasoned written texts of academic level and	Individual work, cases, project
	character.	
G2.	Being able to justify their own positions consistent arguments and to defend them	Participation in class, seminars
	publicly.	(cases) and final project
G3.	Being able to communicate properly in both oral and written both expert and	Seminar (Cases) and Final project
	inexperienced audiences.	
G4	Being able to use English in all areas of work (read, write and speak in a high	Participation in class, Seminars
	register)	(cases), Final project
G6	Be able to work as a team, participating actively in the work and negotiating with	Seminars (cases), Final project
	divergent views to reach consensus positions	
G7	Develop the ability to reason with distance self-critical issues or controversial	Participation in class, Seminars
	issues.	(cases), Final project
G8	Accepting diversity of views as a fundamental ingredient of academic life and	Theory, Seminars (cases)
	integral to contemporary society, and be able to present their own opinions while	
	respecting differing opinions.	
G9	Having consolidated habits of self-discipline, self-demanding and rigor in the	Seminars (cases), Final project
	conduct of academic work and in the organization and its proper timing.	
G10	Be proactive in the desire to know what ignored, essential in any learning process	Seminars (cases), Final project
	and in any professional activity projection.	
G11	Being able to flexibly and creatively apply the acquired knowledge and to adapt to	Seminars (cases), Final project
	new situations and contexts	
G16	Use the appropriate information in the formulation of proposals and problem	Seminars (cases), Final project
	solving	
G17	Apply economic reasoning to adopt decisions	Seminars (cases), Final project
	making in high risk situations.	
G18	Apply the knowledge and procedures relevant to a range of complex situations.	Seminars (cases), Final project
G19	Identify the key factors of a problem	Seminars (cases), Final project

Following the same scheme, the specific skills addressed in the course are:

E1.	Using economic models of international trade to analyse the impact of trade policies on major macroeconomic variables	Theory classes, Seminars (cases), Final project
E2.	Understanding the mechanisms of internationalization of a company and	Seminars (cases), Final project
	all routes of entry into foreign markets.	
E3.	Evaluate the constraints and opportunities different foreign markets,	Seminars (cases), Final Project
	with the goal of internationalization decisions of a company.	
E4.	Implement adaptation strategies of the various tools of marketing and	Seminars (cases), Final Project
	promoting products and services to foreign markets.	
E5.	Understand the limitations and opportunities of transactions with	Seminars (cases), Final project
	international financial markets	
E6.	Know the main differences between accounting systems and their	Seminars (cases), Final project
	adaptation through international accounting standards.	
E7.	Take fiscal decisions of locations of sources of income and residence	Seminars (cases), Final project
	in an international business context, assessing the impact on	
	management and business results	

The course is organized with a combination of theory, case discussion, and group presentations (Final project) and in the previous table this information is mixed with the skills addressed in the course.

The tentative outline follows, although we might be discussing other issues as they come up at the teachers' discretion.

CONTENT:

I. Introduction (Week 1)

Definition. Differences between strategic and tactical decisions. Some vocabulary about strategy.

II. The limits of a company (Week 2)

Vertical and horizontal limits of a company. Different levels of strategy, from corporate to competitive and functional levels. Static and dynamic analysis of a firm. The identity of the company and how is connected with the core values, the mission statement and the vision statement. Corporate level strategies. Strategy in other organizations, from natural systems to NGOs.

III. External analysis – The global environment (Week 3)

The STEEP model: Social, Technological, Economical, Environmental (Ecological), Political. Examples of key data and sources of information. Scenario planning. Stakeholders analysis.

IV. External analysis – The competitive environment (Week 4 and 5)

The Five Forces model (M. Porter). How the industry forces affect the performance of a business. Internal rivalry from direct competitors, suppliers, buyers, substitutes and new entrants. Other tools for understanding the competitive environment. Structure of the market. Market definition. Strategic groups. Perfect competition. Monopolies and Oligopolies. Does collaboration make sense in the competitive environment?.

V. Internal analysis – The company assessment (Week 6)

Identifying strengths and weaknesses of the organization. Traditional functional analysis. Core competences, "core business" and their relationship with competitive advantages. Value chain analysis and Value system analysis.

VI. Generic competitive strategies (Week 7)

Positioning: advantage in costs and advantage in differentiation. The nature and sources of advantage in costs and its risks. Analysis of the advantage of differentiation with regard to supply and demand.

VII. New approaches for competitive strategies (Weeks 8 and 9)

Activity-system maps (M. Porter) as a way to design and implement a sustainable competitive advantage. Blue ocean strategy: Definition of new categories of products and services that create and capture uncontested market spaces.

DELIVERABLES AND GRADES

A series of deliverables is assigned to develop different skills:

Individual class contribution

Strategic thinking is best learned through practice and use of strategic concepts. The cases we will study are about specific business situations; they are an opportunity to both apply the concepts we discuss in class as well as further develop our ability to think about competitive strategy. Discussions are an important part of the course, which makes it imperative that everyone attempts to regularly contribute to class discussions.

Active participation in the class is an essential part of the learning experience. We will be using short cases and exercises, as well as other readings and you must be prepared to discuss everything assigned for the particular session. Meaningful participation means making a contribution to our discussion, not merely talking, and it does not mean repeating case facts or simply agreeing with what others have already said. Case discussion demands that we listen carefully to the statements of others, ask them to explain or defend controversial points, and expect to defend our judgments as well. There are usually many valid ways of looking at any issue we study, so don't worry about being "wrong".

The grade will be based on such measures as the quality (not the quantity) of student contributions, attendance, and punctuality. Please inform the professor <u>before class</u> if unable to attend and the reasons for the absence.

<u>Class quizzes</u>

I will give short unannounced quizzes during the course, which may cover a case, assigned readings, or other material from previous classes. No make-up opportunities will be available if you are absent or late.

Group case reports

Students will have to prepare specific reports on the business cases we will study in their assigned groups, addressing questions that will be distributed in due time for each case. The case reports are to be sent by email **the day before the class discussing that case**. The discussion questions included for the case should provide the framework within which the case is to be analyzed. This does not preclude the inclusion of additional issues that a group wishes to discuss, but the questions provided should be answered. In the write-ups, be sure to combine the analysis of the case with the conceptual material in the course. The write-up should be based on quantitative and qualitative information from the case.

<u>Course project</u>

The central theme of the course project is the analysis of the strategy of a specific business that you select. You can choose any company, but I would urge you to select a company whose strategy inspires you or that you would want to understand better. The precise content of the project is up to you, although it is expected that the conceptual material of the course will provide the basic structure for the analysis. The greater part of the resulting output should consist of the analysis of the situation, rather than a passive recounting of descriptive information. Class cases are not always the best model for projects because they are deliberately purged of all analysis.

Course project rules:

- 1. The project is a group work with your assigned team.
- 2. Each team will email me a 1-page proposal about the company they would like to analyse by **February 9th**. In the proposal you should explain why you think the company is interesting to analyse, how you will develop your analysis, and what data you have available.
- 3. The team work is handed in as a presentation and a report at the end of the term. Please hand in a hard copy of the presentation at the beginning of your presentation session or email the presentation to the professor. The maximum length is 15 slides. Please use a separate Word report to write explanatory notes (maximum 3000 words, excluding exhibits). Remember that in your explanations, quality counts and quantity does not.
- 4. All teams will present their work during the last three sessions of the course and then participate in the discussion of each project. The presentations should last a maximum of <u>10-15 minutes</u>.

5. Your final grade for the project will be based on your presentation, the report, as well as how well you will handle the discussion after your group presentation.

Seminar assignments

Seminars consist largely of business cases. For the seminars, students have to organize themselves in small groups. Each week, one group presents that week's case study, which is then discussed with the other students. Students will be graded both on their presentation, which accounts for half the grade, and their participation in class, which accounts for the other half.

<u>Final exam</u>

There will be a final exam, but it will be valued only 10% of total score. Your final grade will be based on a combination of continuous evaluation (theory classes, seminars), the project and the final exam.

The course grade will be determined based on student contributions to all of these deliverables, weighted as follows:

Individual class contribution: 10% Short quizzes: 10 % Group case reports: 10 % Course project: 30% Seminar assignments: 30% Final exam: 10%

Notes:

The failure to present assignments or take the quizzes without justified and properly accredited cause entails that "0" points will be given for that criterion.

BIBLIOGRAPHY:

Our class will loosely follow the following textbook: • "Contemporary Strategy Analysis", by R. M. Grant, 6th Edition, Blackwell Publishing, 2008.

Further references include:

- Regular reading of The Economist, Harvard Business Review, Fortune, or The Guardian
- Porter, Michael: "Competitive Strategy", The Free Press, 1980.
- Porter, Michael: "Competitive Advantage", The Free Press, 1985.
- Porter, Michael "On Competition", Harvard Business School Press, 2008.
- D'Aveny, Richard "Hyper Competition" The Free Press, 1994
- Kim, W. Chan: "Blue Ocean Strategy". Harvard Business School Publ. Corp, 2005.
- Senge, Peter: "A Necessary Revolution", Broadway Business, 2008